

# LIMITED WARRANTY

The quality and craftsmanship that we manufacture into every mattress gives Comfortaire® the confidence to offer the original owner a limited warranty against any defect in workmanship or materials.

## WHAT IS COVERED

▶ Comfortaire® warrants that your mattress cover will be free from defects in materials and workmanship for a period of one (1) year from the original purchase date.

MATTRESS COVER	
Years after original purchase date	Original purchaser's cost
Up to 1 year	No cost
After 1 year	Full price

▶ Comfortaire® warrants that all other component parts will be free from defects in materials and workmanship for a period of twenty (20) years from the original purchase date.

MATTRESS	
Foam toppers, Synthetic Latex Cushions, center support foam, side rail foams, urethane air chambers, and air systems	
Years after original purchase date	Original Purchaser's Cost
Up to 4 years	No Cost
5 - 20 years	20% plus 4% of each year from original purchase
The iC500™ & iC200™ will be covered under the 2/20 warranty	

MODEL	WARRANTY
iC200™	2 / 20
iC500™	2 / 20
iC800™	4 / 20
iC900	4 / 20

## WHAT IS NOT COVERED

- ▶ Conditions arising from normal wear and tear. (Conditions arising from normal wear and tear include, but are not limited to, mattress cover compression, foam compression or discoloration of components.)
- ▶ Tampering with or opening electronic components of the warranted product or component.
- ▶ Damage from misuse or abuse of the warranted product or component.
- ▶ Damage from laundering or dry-cleaning.
- ▶ Acts of God, such as, but not limited to, lightning damage.
- ▶ Quilting compressions of up to 2" are considered normal and will not be covered under our standard warranty.

## WHAT YOU MUST DO

- ▶ Return the warranty registration within thirty (30) days of delivery of mattress.
- ▶ Return the warranted product or component in sanitary condition

to Comfortaire®. Comfortaire® will incur the cost of shipping up to one year from the original purchase date; after one year the return shipping to Comfortaire® will be at the customer's expense.

▶ A credit card number must be provided for the advanced shipment of all pumps, rubber chambers that are less than three years old, and urethane chambers that are less than 1 year old. In the event that a defective part is not returned to Comfortaire® within 45 days, the credit card will be charged for the corresponding replacement cost. If you are unable to provide credit card information at the time of the order of the replacement part, the replacement will not be shipped until the defective part is returned.

## WHAT WE WILL DO

▶ In the event that repair or replacement resulting from a defect is required, Comfortaire® will repair or replace (at Comfortaire's option) the defective product or component at a cost to the original purchaser based on the previous tables. The "price" is the price of the defective product or component at the time the warranty claim is made, or the price of a comparable product or component if the original product or component is no longer in production. Comfortaire® will forward replacement parts via its normal shipping method.

▶ Comfortaire® reserves the right to substitute products or components of equal or better quality, and to use or deliver refurbished products or components, in the repair or replacement of any product under this limited warranty.

## WHAT WILL VOID THIS WARRANTY

- ▶ Tampering with or opening electronic components of the warranted product or component.
- ▶ Misuse or abuse of the warranted product or component.
- ▶ Sale, transfer or other disposal of the warranted product or component.
- ▶ Failure to return the warranty registration within thirty (30) days of delivery of mattress.

## LIMITATIONS

- ▶ YOUR EXCLUSIVE REMEDY, IN LIEU OF ALL INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES INCLUDING FOR NEGLIGENCE, is limited to repair or replacement of any product or component deemed to be defective under the terms and conditions stated above. Comfortaire® will bear no other damages or expenses.
- ▶ Comfortaire® reserves the right to refuse to repair or replace any product or component that is returned in an unsanitary condition.
- ▶ This Limited Warranty applies only to the product as used in the United States.
- ▶ This Limited Warranty is nontransferable.
- ▶ Repair or replacement of a product or component under the terms of this Limited Warranty in no way lengthens the limited warranty period.
- ▶ ANY IMPLIED WARRANTIES APPLICABLE TO THIS PRODUCT, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION OF THIS WRITTEN LIMITED WARRANTY. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on the duration of an implied warranty, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. All claims relating to the limited warranty products should be made by contacting Customer Service at 1-800-759-0594, e-mailing: customerservice@Comfortaire.com or writing to: Comfortaire® Customer Service, P.O. Box 9219, Greenville, SC 29604.